

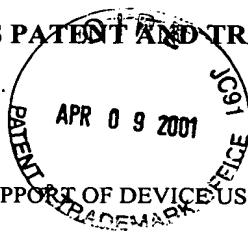
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: Tetsuro MOTOYAMA et al.

SERIAL NO: 09/756,120

FILED: 01/09/01

FOR: METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE USING E-MAIL



GAU: 2171

EXAMINER:

INFORMATION DISCLOSURE/RELATED CASE STATEMENT UNDER 37 CFR 1.97

ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

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APR 10 2001

Technology Center 2100

SIR:

Applicant(s) wish to disclose the following information.

REFERENCES

- ☐ The applicant(s) wish to make of record the references listed on the attached form PTO-1449. Copies of the listed references are attached, where required, as are either statements of relevancy or any readily available English translations of pertinent portions of any non-English language references.
- ☐ A check is attached in the amount required under 37 CFR §1.17(p).

RELATED CASES

- ☒ Attached is a list of applicant's pending application(s) or issued patent(s) which may be related to the present application. A copy of the patent(s), together with a copy of the claims and drawings of the pending application(s) is attached along with PTO 1449.
- ☐ A check is attached in the amount required under 37 CFR §1.17(p).

CERTIFICATION

- ☐ Each item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.
- ☐ No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

DEPOSIT ACCOUNT

- ☒ Please charge any additional fees for the papers being filed herewith and for which no check is enclosed herewith, or credit any overpayment to deposit account number 15-0030. A duplicate copy of this sheet is enclosed.



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Respectfully submitted,

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Form PTO 1449
(Modified)U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICEATTY DOCKET NO.
198775US2SERIAL NO.
09/756,120

LIST OF REFERENCES CITED BY APPLICANT

APPLICANT
Tetsuro MOTOYAMA et al.FILING DATE
01/09/01GROUP
2171

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE
	AA	5,412,779	05/02/95	MOTOYAMA			
	AB	5,537,554	07/16/96	MOTOYAMA			
	AC	5,819,110	10/06/98	MOTOYAMA			
	AD	5,544,289	08/06/96	MOTOYAMA			
	AE	5,818,603	10/06/98	MOTOYAMA			
	AF	5,568,618	10/22/96	MOTOYAMA			
	AG	5,649,120	07/15/97	MOTOYAMA			
	AH	5,774,678	06/30/98	MOTOYAMA			
	AI	5,909,493	06/01/99	MOTOYAMA			
	AJ	5,887,216	03/23/99	MOTOYAMA			
	AK	6,085,196	07/04/00	MOTOYAMA et al.			
	AL						
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FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	TRANSLATION YES NO	
	AO					
	AP					
	AQ					
	AR					
	AS					
	AT					
	AU					
	AV					

OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, etc.)

	AW	
	AX	
	AY	
	AZ	

Examiner

Date Considered

*Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



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LIST OF RELATED CASES

<u>Docket Number</u>	<u>Serial or Patent No.</u>	<u>Filing or Issue Date</u>	<u>Status or Patentee</u>
PER CLIENT	07/902,462	06/19/92	UNKNOWN
PER CLIENT	07/549,278	07/06/90	UNKNOWN
5244-0024-37 FWC I	5,412,779	05/02/95	MOTOYAMA
5244-0026-37 CONT	5,537,554	07/16/96	MOTOYAMA
5244-0027-37	5,819,110	10/06/98	MOTOYAMA
5244-0029-37 CONT	5,544,289	08/06/96	MOTOYAMA
5244-0031-2	5,818,603	10/06/98	MOTOYAMA
5244-0032-37 CONT	5,568,618	10/22/96	MOTOYAMA
5244-0037-37 CONT	5,649,120	07/15/97	MOTOYAMA
5244-0042-2X CONT	5,774,678	06/30/98	MOTOYAMA
5244-0047-2X	5,909,493	06/01/99	MOTOYAMA
5244-0050-2X	5,887,216	03/23/99	MOTOYAMA
5244-0051-2X DIV	08/738,659 ✓	10/30/96	PENDING
5244-0052-2X DIV	08/738,461 ✓	10/30/96	PENDING
5244-0054-2X	08/883,492 ✓	06/26/97	PENDING
5244-0067-2X	6,085,196	07/04/00	MOTOYAMA et al.
5244-0068-2X	08/997,705 /	12/23/97	ALLOWED
5244-0070-2X CONT	08/916,009	08/21/97	PENDING
5244-0082-2X DIV	09/108,705	07/01/98	PENDING

5244-0083-2X DIV	09/107,989 ✓	07/01/98	PENDING
5244-0084-2X	09/192,583 ✓	11/17/98	PENDING
5244-0089-2X CONT	09/190,460	11/13/98	ALLOWED
5244-0092-2	09/311,148 ✓	05/13/99	PENDING
5244-0093-2	09/408,443 ✓	09/29/99	PENDING
5244-0094-2	09/407,769 ✓	09/29/99	PENDING
5244-0099-2X	09/393,677 ✓	09/10/99	PENDING
5244-0104-2X	09/440,692 ✓	11/16/99	PENDING
5244-0105-2X	09/440,647 ✓	11/16/99	PENDING
5244-0106-2X	09/440,646 ✓	11/16/99	PENDING
5244-0108-2	09/440,693 ✓	11/16/99	PENDING
5244-0109-2	09/440,645 ✓	11/16/99	PENDING
5244-0114-2	09/520,368 ✓	03/07/00	PENDING
5244-0116-2	09/542,284 ✓	04/04/00	PENDING
5244-0117-2X CONT	09/457,669 ✓	12/09/99	PENDING
5244-0121-2	09/453,934 ✓	05/17/00	PENDING
5244-0122-2	09/453,935	05/17/00	PENDING
5244-0125-2	09/453,936	05/17/00	PENDING
5244-0126-2	09/453,937 ✓	05/17/00	PENDING
5244-0129-2	09/575,702 ✓	07/12/00	PENDING
5244-0130-2	09/575,710	07/25/00	PENDING
194901US2	09/668,162	09/25/00	PENDING
194536US2	09/782,164 ✓	02/14/01	PENDING

194538US2	09/782,083	02/14/01	PENDING
194539US2	09/782,064	02/14/01	PENDING
194543US2	09/782,187	02/14/01	PENDING
198775US2*	09/756,120	01/09/01	PENDING

*Present application; listed for information.
GJM/sdj